

CAC Meeting: 24 May 2023



Central Area Council

Central, Dodworth, Kingstone, Stairfoot, Worsbrough

Performance Management Report

Quarter Four: January - March 2023

Central Area Council - Priorities, Principles and links to Corporate Outcomes 2022 - 2023



Reduction in loneliness and isolation in adults & older people



Improvement in the emotional resilience & wellbeing of children and young people



Creating a cleaner & greener environment in partnership with local people



Supporting Vulnerable People

Ensuring the following principles are promoted and embedded in all that we do:

Community cohesion and integration

Social value

Healthy and active lifestyles

Contributing to the following Corporate Priorities and Outcomes:

Barnsley - the place of possibilities

Healthy Barnsley	Learning Barnsley	Growing Barnsley	Sustainable Barnsley
People are safe and feel safe	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities	People live in great places, are recycling more and wasting less, feel connected and valued in their community.
People live independently with good physical and mental health for as long as possible	Children and young people achieve the best outcomes through improved educational achievement and attainment	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	Our heritage and green spaces are promoted for all people to enjoy
We have reduced inequalities in health and income across the borough	People have access to early help and support	People are supported to have safe, warm sustainable homes	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

Enabling Barnsley

We are a modern, inclusive, efficient, productive and high-performing council

Contractual Overview for 2022-2023

Providers appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Central Area Council.

Service	Priority	Provider	Contract Value (this year)	Contract Dates	Grant / Commission
Advice Drop In			£30,900.00	July 2019 - June 2021 (extended to March '23)	Central Wellbeing Fund
My Community, My Life			£39,936.76	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Thriving Communities			£39,432.57	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Reds Connects			£14,601.48	1 April 2021 - 31 March 2023	Social Isolation Challenge Fund
Unity Project			£140,330.00	1 April 2020 - 31 March 2023	Central Area Council Commissioned
Detached Youth Work			£9,7000.50	1 July 2022 - 30 June 2024	Youth Work Fund
Street Smart			£39,000.00	1 July 2022 - 30 June 2024	Youth Work Fund
Clean and Green			£110,000.00	1 April 2022 - 31 March 2025	Central Area Council Commissioned
Targeted Household Fly - tipping Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Private Rented Housing Support Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Welfare Rights and Legal Advice Service			£30,000.00	January 2021 extended to March 2023	Financial Resilience Grant Fund
Uplift Project			£7,500.00	1 October 2022 - 3 September 2024	Central Wellbeing Fund

OVERVIEW OF PERFORMANCE

Contract meetings were held for all Central Area Council commissioned services and grant contract providers this quarter. This report is a summary of delivery including key figures and some case studies from Quarter Four 2022-23.



Full reports and data from all providers are available from the area team. The "request" icon signifies more detail on case studies is available.

At the end of Q4 2022-2023, various contracts and grant agreements ended in their previous format. One-year-

extensions are now in place for the Social Isolation Challenge Fund Grant agreements, a new contract is in place for Building emotional resilience in children and young people and a new central wellbeing fund was launched to support vulnerable people.

Furthermore, this report details additional activities funded by CAC during the 2022-2023 fiscal year, specifically, the **Youth work training program.**

Central Area providers' contributions to some Stronger Communities' Key Performance Indicators are highlighted below



277
Adult Volunteers



2996
Total Volunteering Hours



27
Community Groups Supported



£11,173
Additional funding e.g. donations, matched funding etc.



£41,049
Cashable Value of Volunteering



710
Adults supported to improve their emotional health & wellbeing

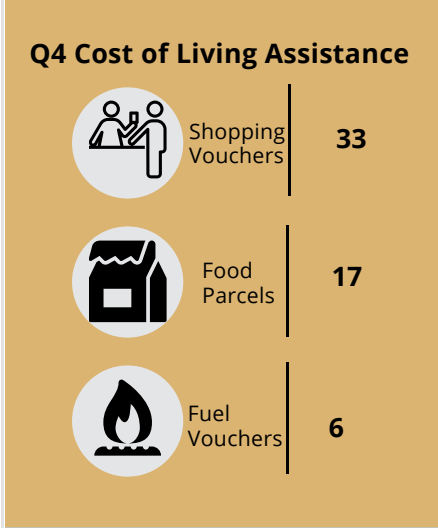


CITIZENS ADVICE BARNSLEY CENTRAL AREA OUTREACH

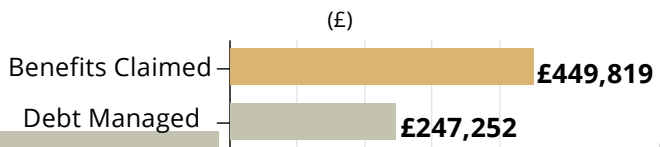
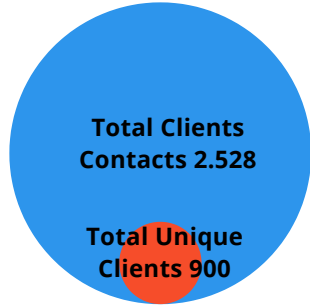
END OF SERVICE REPORT

FINANCIAL RESILIENCE GRANT FUND

The Central Area Outreach service started on 1st December 2020, providing advice and support for the residents who live within the Central Area wards of Kingstone, Dodworth, Central, Worsbrough and Stairfoot. During this period, advice was provided via telephone and digital means due to the COVID pandemic until Face to Face advice was able to start this Quarter 4 of 2022-2023.

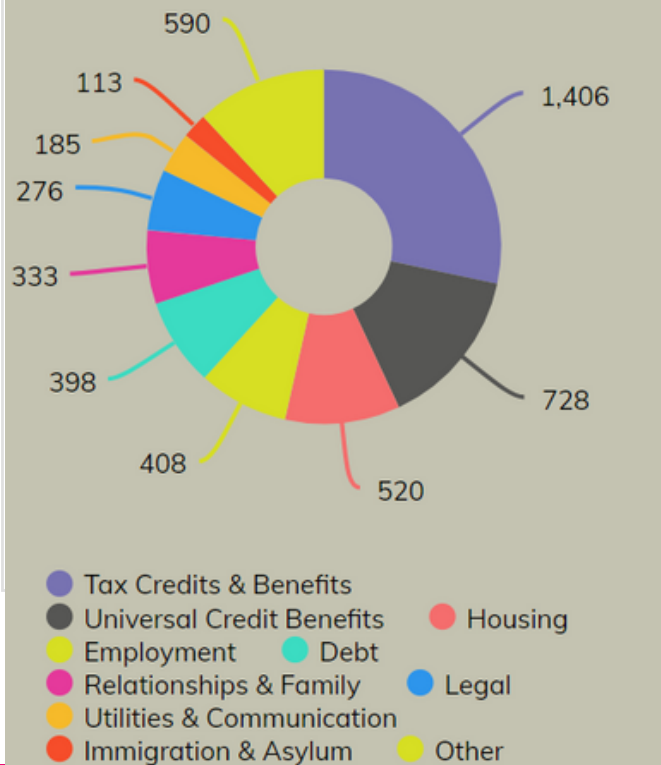


Clients since December 2020



The drop-in service operated at Wellington House, on a Monday and Wednesday morning 9.30 am - 12.30 pm and saw advisors assist with a total of 557 client contacts, manage £18,618 of debt and claim £52,449 in benefits. The rise in cost of living has resulted in higher client contacts across all wards this quarter, some of whom were assisted with vouchers and food parcels.

Main issues handled this quarter



By Ward	Jan-Mar 2023	Oct-Dec 2022
Central	178	111
Dodworth	47	36
Kingstone	172	45
Stairfoot	97	71
Worsbrough	63	42



CASE STUDY

CITIZENS ADVICE BARNELSEY

"I am just worried that we are going to be blamed!" Billy* explained to the adviser at Citizens Advice Barnsley. Billy* and Rima* were really worried about their rented property. They had been without central heating for over a month, and there was still no sign of it being repaired. They liked their privately rented property, overall - but the current lack of central heating and reliable hot water was a problem. And now there were signs of damp, probably due in part to the lack of heating... Billy's worry was that a clause in their tenancy agreement said that they were responsible for heating the house adequately to avoid damp - but how could they, if the boiler was broken?

The adviser first outlined to Billy and Rima the responsibilities of a landlord: the landlord is responsible for most major repairs to the home and it has to be fit for human habitation - and that includes it being much too cold. She explained that the landlord must complete repairs in a "reasonable" amount of time. She also explained, however, that they should not consider withholding rent, as this could give the landlord cause for eviction.

The adviser explained that Shelter has years of experience in dealing with complex housing issues, and arranged to send them weblinks to the Shelter site, which both outlined a landlord's legal responsibilities and advice about collating evidence to support any complaint.

The adviser went on to advise Rima and Billy that, if the landlord would not carry out the repairs in a timely manner, then they could contact the letting agents. They would, in all probability, have a formal complaints procedure with a timeline, but otherwise they could contact the manager. If that still failed to achieve the desired result, they could escalate their complaint to an independent complaints' body or to the council - ultimately, it could even be referred to the ombudsman. The adviser ensured that their discussion was fully backed up by email, so that they had all of the information readily available.

Billy and Rima left content that they now knew clearly how to proceed with resolving their housing problem.





CREATIVE RECOVERY UPLIFT PROJECT

CENTRAL WELLBEING FUND



The Uplift project "Growing Creativity" launched on October 1 2022. The project mobilisation has started in earnest and includes recruitment (Artist Developer, People Grower, Project Support) , conversations with the Arts Council evaluator and area team as well as linking with all local stakeholders.

Following the first volunteer group meeting on the Summer Lane Estate in March, the team received feedback that prompted an increase in marketing and promotion of creative recovery in and around the estate, as well as on social media. The team is also planning a series of drop-in events in Quarter 2 and inviting residents to attend.

The Uplift team is currently in the planning and development phase for community-led work in Dodworth and Gilroyd. Meetings with Dodworth Library, Gilroyd Club, Berneslai Homes, among others, have been held. Similarly, research on current provision/activities and development of delivery is underway in Worsbrough.



12

Volunteers Hours

6

New Volunteers

£164.40

Cashable Value of
Volunteering

13

Professional partners
& Local Businesses
collaborated with

2

Groups Created

DIAL ADVICE SERVICE

CENTRAL WELLBEING FUND



£799,698

Unclaimed Benefits Generated since July 2022

£34.50

Generated for the local economy for every £1 invested by CAC

178

Residents attended advice sessions this quarter (pie chart)

92%

Reported reduction in anxiety & improved wellbeing

87%

Reported feeling more confident & having an improved outlook

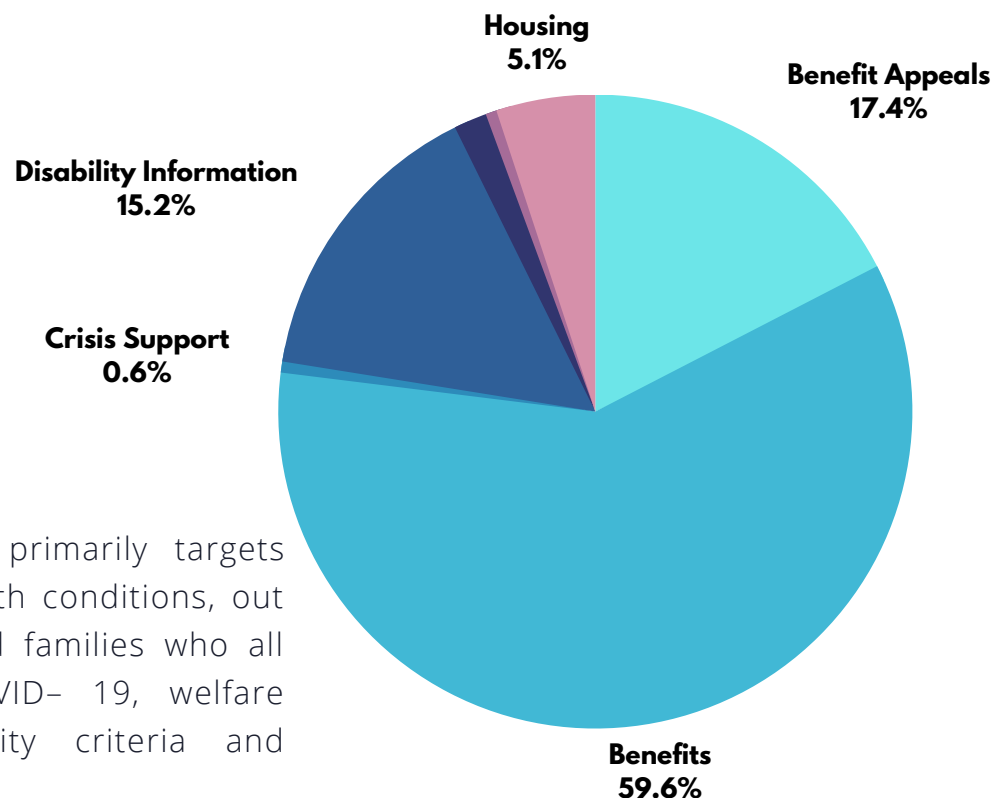
68

Volunteer Hours

The DIAL drop in service primarily targets residents with long term health conditions, out of work residents, carers and families who all have been affected by COVID- 19, welfare benefit changes to eligibility criteria and processes.

By Ward	Jan-Mar 2023	Oct-Dec 2022
Central	124	88
Dodworth	109	54
Kingstone	146	77
Stairfoot	84	79
Worsbrough	133	118

The number of clients in the area has risen this quarter, with a notable surge in Dodworth and Kingstone. Benefits checks, pension credit inquiries and food bank access were amongst the most sort after services. Residents also benefited from the Pants to Poverty project (*not funded by Central Area*)





CASE STUDY

DIAL BARNLSLEY

Before DIAL

Mr B is a 87 year old man who has Arthritis in all his joints. He has very poor mobility and had a few falls in the last year. His wife was helping him with care needs; helping him shower and dress, and his son was now helping with shopping. He contacted DIAL to ask if he may qualify for a blue badge so that, when his son took him to hospital appointments, he would be able to park closer to the entrance.

Advice provided by DIAL

We saw Mr B at our outreach at Elm Court to help him complete the blue badge application online. Whilst he was at the appointment our adviser advised him that he may qualify for Attendance Allowance and rang DWP to send a form for him to complete.

A few weeks later Mr B saw DIAL again at Elm Court to help him complete the Attendance Allowance form.

After DIAL

Mr B was awarded a blue badge. He was also awarded the higher rate of Attendance Allowance, increasing his income by £92.40 a week.

Mr B said "I thought I may qualify for a blue badge, and this has been a great help. I had heard of Attendance Allowance but I assumed that my private pension would mean I did not qualify. I am delighted with the advice and help I got from DIAL."

Acknowledged Outcome

- Increased Income
- Less Stress
- More Confidence
- Improved Health and Well Being





REDS CONNECT

SOCIAL ISOLATION CHALLENGE FUND



48

Football / Walking Football Attendees per session



52

Exercise Class Attendees per session



17

Walking Group Attendees per session



23

Sporting Memories Attendees per session



60

Volunteering Hours across activities this quarter



Reds Connect plays a vital role in addressing social isolation and loneliness by creating opportunities for locals to engage and connect. The initiative strives to foster new relationships and encourage locals to lead an active lifestyle. Its success is evident in the steady stream of referrals from the Social Prescribing team and Health and Wellbeing Coaches. Reds Connect also collaborates with Berneslai Homes, BIADS and the Game Changer programme to achieve its objectives.



This quarter saw a friendly match against Wakefield Walking Football at Oakwell. The session was very well attended with over 20 participants from our session. These games allow participants to enjoy being part of a team again and forge new friendships.



Regular attendees of the Walking Group and Exercise Sessions have been taking on increased responsibility during the sessions e.g. starting their own warm ups and stretches before exercise sessions and maintaining contact with each other outside the walking sessions.



REDS CONNECT

SOCIAL ISOLATION CHALLENGE FUND

At Sporting Memories participants over 50 years old gather to reminisce about sports, engage in light exercise, share souvenirs and memorabilia, and enjoy refreshments. Brain stimulation activities such as word games, puzzles, and strategic games are also incorporated into the sessions.



“ I enjoy the regular meet up with the dementia sufferers and their carers. It’s a great setting which helps evoke memories and stimulates conversation. I really enjoy volunteering for these sessions, helping out and setting quizzes and its really rewarding to see positive reactions from everyone, we all have a great time and look forward to our weekly session”



AGE UK

MY COMMUNITY, MY LIFE PROJECT

SOCIAL ISOLATION CHALLENGE FUND



The first element of this service addresses individual social isolation through 1:1 intervention with the Social Inclusion Team. Service users also received Information and Advice from the I&A Officer

1092

Volunteering Hours

£18,487.56

Cashable value of those volunteering hours

74

Socially isolated older people on personalised plans

1840

Attendances at group activities this quarter

By Ward	1:1 Intervention	I&A
Central	20	5
Dodworth	12	8
Kingstone	13	6
Stairfoot	18	11
Worsbrough	11	6
TOTAL	74	36

The second element is the development of new group activities and support for existing groups. The Lightbox social group launched this quarter

There are engaging weekly group activities in all wards across the central area. In Worsbrough, Coffee & Conversation and Maltas Court; in Stairfoot, Lavender Court, Kates Sandwich Bar and Friday Coffee Club; in Kingstone, Shaw Lane Bowls Group; in Dodworth (Young at Hearts) and in Central, Coffee & Companions.

The Community allotment is ready for people to attend and maintain a plot. There are now 2 regular volunteers maintaining the site and an SIO will be running a weekly group from there alongside the designated plots.





AGE UK

MY COMMUNITY, MY LIFE PROJECT

SOCIAL ISOLATION CHALLENGE FUND



Coffee & Companions

Lavender Court

Friday Coffee Club

Shaw Lane Bowls

Kate Sandwich Bar



CASE STUDIES

AGE UK BARNSELY

Service User Case Study

Summary

Mr F had his medication delivered to him from our HHFH service, after a 3 week spell in hospital. As a follow up from our office team he was asked if he would like to have any more input from Age UK services. As he had voluntarily given up driving in Dec 22, he asked about what services there might be to help him and his wife get out and about. He was referred to BOPPA, who have since been in contact with him and he is looking forward to seeing what they can offer.

When the social inclusion officer visited, she discussed what activities and services Age UK had to offer. They still have a fairly good social circle, however he was interested in knowing about local groups in the area in case they decided to try something new. Like he told me, it's always interesting to find out what is actually available in the local area.

Outcomes

- Age UK Barnsley have offered support regarding local groups in the area.
- Advice will be given from I&A service around driving licence
- BOPPA service will be in touch when Mr F is able to join them following his surgery
- Mr F has signed up to Dial a Ride

I& A Case Study

The client is 89, lives alone and suffers from Arthritis in his right knee and hip and has epilepsy. He has had a knee replacement 9 years ago but this is now causing him pain. The doctors are reluctant to replace his hip and are giving him injections, although they are not working and he is still in constant pain.

The SIO completed the Attendance allowance form with the client and his Son present and advised that in my opinion he should get at least the lower rate Attendance Allowance of £61.85 a week.

The client rang to confirm that he has received higher rate AA of £92.40 a week and is very grateful for our help as he wouldn't have been able to complete himself even with his Son's help





R B MIND

THRIVING COMMUNITIES

SOCIAL ISOLATION CHALLENGE FUND



16

New Referrals into project

87

Volunteers Hours

51

One-to-One Sessions Delivered

74

Group attendance

£2590

Added Value (incl. cash and resource donations)

41

Socially isolated people supported

The goal of the Thriving Communities Project is to foster community initiatives throughout the central area to facilitate connection, collaboration, and support among diverse, marginalised, and isolated communities. Their focus is on working with individuals who are hard to reach and who identify as feeling lonely or isolated.

Group Attendance Update

The Ladies group continues to meet every week in the community at the Worsbrough and Kendray Family Centre. Feedback from the mens group and previous attendees showed a general consensus that if they managed to get to group that they enjoyed it and that it was helpful. However, many said that during the winter months that they found it increasingly difficult to leave the house and the weather had affected their ability to attend.

There is an extended group provision offering a weekly online support group to address the needs of those who find it difficult to leave the house has been well received. MIND continue to offer a weekly online support group (Each Tuesday 1.30pm) and are slowly increasing the numbers attending.

Chill and Chat at Worsbrough Dale Pavilion and the Eco Gym community initiative at the Recovery College will resume in February when the weather is milder.

The Isolation Workshop was delivered to volunteers with information that helps them understand loneliness and isolation

Partnership working

R&B Mind are continue to work in Partnership with The Recovery College, Oakwell Training, Working Win, Endorphins, Social Prescribers and Family Centres. They continue to promote the service through the Central Area Calendar.



CASE STUDY

Rotherham & Barnsley MIND

Aims/Objectives: Following the completion of counselling Sharon wanted ongoing support and how they would like to make a step forward that has a positive impact on the anxiety.

What did "MIND" do? 1-1 support for three sessions via telephone.

What was the context / background? Following a separation and then divorce and the changes and difficulties that presented, the client found COVID helped them to isolate, which the client feels they do when things get difficult. At the time I began to work with them they had finished nine sessions of counselling and wanted support to help with their anxiety. Sharon had limited support from the core team previously but no other support from other agencies.

How was it organised and who was involved? R B Mind rang the client for three sessions to offer a listening ear and a chance to explore different options to help with their anxiety.

What resources did you need? Telephone

Has it been evaluated? How successful has it been?

The client's mood changed over the three sessions and by the third session the client had started involving themselves with Creative Recovery where they joined a writing workshop. They had found this both insightful and uplifting and at the time support ended the client had a positive outlook on life.

Future Plans

Sharon had plans to join the ladies' group at the Barnsley office on Wednesday mornings and was happy knowing she could contact us for further support should it be required.

Key Learning Points

The client wanted to find ways forward which helped them engage with the support. The client was clear about their own needs which helped their own exploration. Offering listening support with empathy during the 1-2-1 calls allowed the client to explore options and take control of the direction they wanted to go in.





TWIGGS CLEAN & GREEN

CAC COMMISSIONED SERVICE

TWIGGS
Grounds Maintenance LTD

32

New volunteers engaged

218

Volunteers engaged

11

Interventions with established groups

525

Volunteer hours undertaken

63

Provider led social action interventions/added value

1

New/Emerging community groups supported

74

Volunteering opportunities taken up



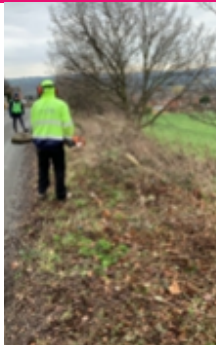
Twiggs Grounds Maintenance are commissioned by CAC to deliver a Clean and Green Service in partnership with local residents, community groups and businesses, working both proactively and reactively across the area. The table is the number of activities by Ward this quarter

Activities By Ward This Quarter	
Central	28
Dodworth	27
Kingstone	28
Stairfoot	16
Worsbrough	24



CASE STUDIES

TWIGGS



Twiggs produce case studies for each ward. The full reports are available from the area team.

WORSBROUGH WARD: Highstone Lane

The team supported a group of volunteers with strimming down the long grass and brambles to all them easier access to buried litter. 34 sacks of waste were collected



STAIRFOOT WARD: Collaborative event with Stairfoot Ward Alliance, Tesco and the central area team

The team carried out maintenance and reinstatement activities on the entrance to the TPT across from Tesco on Wombwell Lane. To begin, they cleared the pavement of any moss, weeds, and silt that were becoming a slip hazard. Additionally, they trimmed down the Buddleia to knee-height to allow for better summer growth. Working their way along the entrance edges, they pruned back any branches that were obstructing the walkway. And finally ensured that the entrance was neat and tidy by picking up any remaining litter.



KINGSTONE WARD: Tree Planting/Hedge Creation - In Partnership with BMBC Tree Sector Specialist at Shaw Lane Sports Club

80 tree saplings were planted to create a strip of hedging atop the small banking/slope at the edge perimeter of the football field.



DODWORTH WARD: Keresforth Primary School - Bulb Planting

Teaching new skills and techniques to pupils from Keresforth Primary School they planted 300 bulbs around trees to add some colour and vibrancy to the area.



CENTRAL WARD: Litter picking on Mottram Street

Volunteers joined forces to carry out necessary reinstatement work on the backings of Mottram Street, due to multiple reports of slips and near-miss incidents.





BMBC SLA:

PRIVATE RENTAL HOUSING SUPPORT SERVICE (HCO) TARGETTED HOUSEHOLD FLYTIPPING SERVICE (CSO)

CAC COMMISSIONED SERVICE



The Housing and Cohesion Officer, HCO, advises and supports tenants living in privately rented properties on a range of issues such as debt issues and waste management.

HCO occasionally encounters properties and therefore individuals with complex needs and in unique situations that need additional support.



The Community Safety Officer, CSO, handles jobs including side waste, waste in alleyways and fly-tipping/duty of care jobs. The service also gives advice to landlords, letting agents and tenants/residents. Proactive patrols sometimes recover evidence that links fly tipping to a property therefore a CPW can be issued



462
Proactive "Pin on the map" jobs

87
Side waste investigations

172
Fly tipping and duty of care cases dealt with

52
Written warning letters issued to individuals

268
Visual inspections taken place (Properties)

4
Visual inspections taken place (Streets)

10
Different households contacted/ visited where problem identified.

10
Vulnerable households identified

1
Formal notices to private landlords



YMCA UNITY PROJECT

CAC COMMISSIONED SERVICE



YMCA UNITY PROJECT

Building emotional resilience and wellbeing in children and young people aged 8-14 years

7

Holiday Provision
Sessions Delivered

102

Term Time Sessions
Delivered

1341

Total attendances

3

Peer Support Sessions

63

New Attendees this
quarter

1044

Volunteering Hours

YMCA Barnsley offers a youth work program, catering specifically to children and young adults aged 8-14 years residing in the Central Area. The program aims to enhance emotional resilience by equipping participants with essential skills and tools to foster positive emotional health, wellbeing, and support. Ultimately, this program prepares individuals for life's transitions.

Highlights from this quarter include:

- Twilight and evening youth work sessions at YMCA Barnsley, Kendray and Worsbrough Family Centre and Dodworth St Johns Church
- Primary after school programmes in The Forest Academy, Queens Road, Ward Green, Keresforth, & Joseph Lock Primary schools.
- Secondary School (Horizon Community College) ACE (Arts, Crafts & Enterprise) After School Club and Barnsley Academy, After School Club.
- YMCA England & Wales Youth Services Campaigns Engagement
- February Half Term provision
- Youth Mental Health First Aid Awareness Training
- Coproduction – consultation & awareness around CAMHS pathway
- Household Support Grant Packs Social Action

The project continues to offer a flexible model of delivery that is adapted in response to any changes in Government and National Youth Agency restrictions and guidelines. The participation within the sessions has increased and most after-school and youth clubs are operating at capacity and have waiting lists.

Themed & issue-based projects include Health & wellbeing sessions / Understanding emotions & self-awareness work (Primary); Self-esteem, confidence and aspirations sessions (secondary); 1-1 support around mental health and emotional resilience where required; Sleep support programmes and more



CASE STUDIES

YMCA UNITY PROJECT

*Excerpt from a Case study on a young person (*Bailey) supported by YMCA this quarter*

Impact of work with the individual:

After months of working with Bailey and committing to allowing his voice to be heard, his trust in the staff running the session has improved massively. As such, Bailey began engaging with our holiday provision, even though this meant practicing his confidence in settings that were unknown. Because of the level of work that was done with Bailey, he was able to fit into these sessions and make even more friends. His ability to find where he belongs within groups has improved, and through the mentoring relationship he has built with a number of our staff members now, Bailey is engaging with activities that would otherwise have been too intimidating for him.

Bailey's mum supports him to attend these sessions, and in conversation with our youth workers she is vocal with her praise for Bailey's development. At a recent Laser tag event, which was well attended, Bailey made a number of new friends despite being in an unknown environment with a lot of other young people.





YMCA DETACHED YOUTH WORK

YOUTH WORK FUND

YMCA
10

**Term Time Sessions
Delivered**

62

Attendances

87

**Youth Work
Opportunities**

4

New attendees

54

Volunteering Hours

YMCA Barnsley's efforts extend beyond the Unity Project, with a detached youth program aimed at developing social and life skills and emotional resilience in young people aged 13 years and above in Dodworth and Gilroyd.

The team has maintained a weekly presence in and around the community, with ongoing work in the central area. Recently, a group of enthusiastic young volunteers organised a community litter pick, creating flyers, distributing them throughout the neighbourhood and working with local business owners to display posters advertising the event. The initiative was a success, drawing in young people who were previously unfamiliar with the program, some of whom are now regular attendees at the weekly sessions. The group were also instrumental in expanding a YMCA Grant Application for the Household Support Grant to also include 'well-being packs' for elderly and younger members of their community, which was successful.





CASE STUDIES

YMCA Detached Youth Work

Summary of a Case study on a young person (*Burt) supported by YMCA this quarter

Burt: A Promising Young Talent

Our team has had the pleasure of working alongside Burt intermittently for about two years. Despite his various talents, Burt can sometimes be forgetful and requires reminders. He's a supportive friend, and a great source of information on topics that interest him. However, Burt has difficulty accepting compliments and praise, so we're careful to avoid over-praising him.

Burt can be quite hard on himself, particularly when it comes to artistic endeavours. He is his own worst critic, and often expresses self-deprecating thoughts. While he participates in all activities, arts and crafts are not his strong suit. However, we encourage him to enjoy the creative process, regardless of the end result.

In one-on-one conversations, Burt has shared his aspirations for the future. He has a clear vision and is confident in his ideas. In group activities, he is a natural leader, offering helpful insights and guidance. Recently, we discovered that Burt had been watching art tutorials in his spare time. He found that the step-by-step approach suited his learning style and he was able to improve his pencil sketching through this method.

Burt led an art activity and applied what he had learned from the tutorials. He broke down the steps in a way that was easy for the group to follow, while still making it enjoyable. He was also mindful of a peer who faced learning challenges and ensured that the activity was inclusive. During the evaluation of the activity, he reflected on his learning and development.

While Burt may not be the next Picasso or Lowry, he has a lot of potential to be a great teacher or youth worker. If he continues to have access to opportunities to develop his strengths and is given the freedom to explore his interests, we are confident that he will achieve great things.





THE YOUTH ASSOCIATION STREETSMART

YOUTH WORK FUND

THE YOUTH ASSOCIATION
 growing yorkshire's future

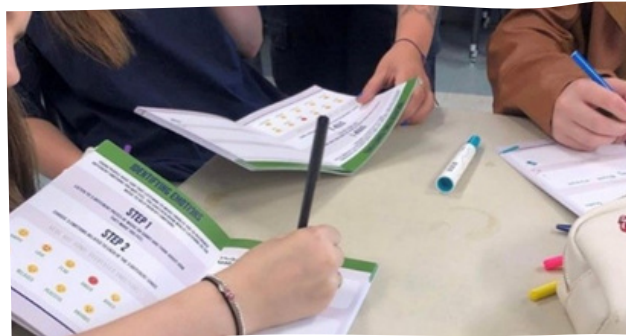
StreetSmart aims to enhance skills, attitudes, and prospects through street-based training and certification. The project is centered around providing workshops at the street level, along with supplementary sports, social action, and other initiatives. Youth workers who are well-versed in the specific StreetSmart topics deliver the program, which caters to the needs of young people across various wards.

23

Different young people attended 3+ sessions

15

Young people participated in mental health workshops



Chilypep's Mental Health First Aid Kit

33

Young people taking part in StreetSafe sessions



Future Man Programme at Barnsley College

55

Sessions delivered



Mental Health Workshop

211

Young people engaged

During this quarter, both young people and community members were encouraged to participate in a consultation to identify their needs and highlight emerging issues in the area and the types of activities and workshops they would enjoy and benefit from. Based on the responses, the primary concerns in the central area are **mental health and drug use**. The most sought-after activities are **sports and life skills** workshops.

Although there were fewer young people on the streets, this enabled the staff team to deliver more intensive work with certain groups and engage more young people in StreetSmart sessions in the library at the Lightbox.



CASE STUDIES

The Youth Association

Our team of youth workers originally met Young Person 'A' at the end of 2021 in the Stairfoot ward. Due to 'A's' consistent engagement in anti-social behavior and use of illegal substances, he was well known to local neighborhood policing teams and was banned from many local spaces and community initiatives. 'A' was initially skeptical of working with our team, but over time and consistent presence in the area, he gradually let his guard down and was open with our staff team about his involvement with anti-social behavior.

Our staff team completed an array of focused sessions with 'A', predominately focusing on substance misuse and harm reduction methods, the dangers of arson, firework safety, risk and consequence, and the potential long-term impact of anti-social behavior and the effect it could have on his future goals and aspirations. 'A's' street presence dropped dramatically near the end of 2022, as he aimed to decrease his involvement in anti-social behavior and had secured employment.

However, at the start of this year (2023) tensions between 'A' and a community member continued to rise as a result of 'A' frequenting a local initiative that he had previously been banned from, but his social group use as a meeting point. As a result of this, the community member then used social media to threaten this young person and shared 'A's' mothers address, encouraging others on social media to target this young person and his home and commit violent crimes against them. This then caused 'A' to feel unsafe, which led to him leaving his job and reverting back to anti-social behavior in order to feel protected due to power in numbers. Since then, youth workers worked with 'A' to encourage him to return to work and disengage from anti-social behavior. The social media post from the community member has been removed, and after discussion between 'A' and youth workers, 'A' has returned to his job.





YOUTH WORK TRAINING PROGRAM

COHORT 1: CAC FUNDED

In response to a decline in service within the voluntary support sector in Barnsley, a volunteer support program was launched in the Central Area in 2022. The initiative was designed in collaboration with the central area council, YMCA, Central Area Community Development Officers, and The Youth Association.

A model was developed that allows for the delivery of a Level 2 Youth Work training package in a way that is accessible and appropriate for those out of work and/or inactive. The accredited youth work training package blends one-to-one support for learners with group-based training peer support and "deep dives".

The training was first delivered in Kendray at St Andrews Church in Kendray. Which was an accessible venue in Barnsley for the volunteers, with sessions held at fortnightly intervals. The Level 2 qualification contained 4 x units and was delivered over a 6-month period, with an extra month to allow for assessment, feedback, resubmissions, and moderation

70% of learners in Cohort 1 completed the Level 2 training. Further to this pilot, providers will continue to use this model to support learners borough wide with Cohort 2 already underway



**Our Council Plan
BARNLEY 2030**

COMMISSIONS

Unity Project
YMCA

Targeted
Household Fly
Tipping Service

Private Rented
Housing
Support

Twiggs Clean
and Green

COMMISSIONS		Unity Project YMCA	Targeted Household Fly Tipping Service	Private Rented Housing Support	Twiggs Clean and Green
Healthy Barnsley	People are safe and feel safe	✓	✓	✓	✓
	People live independently with good physical and mental health for as long as possible	✓	✓	✓	✓
	We have reduced inequalities in health and income across the borough	✓	✓	✓	
Growing Barnsley	Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities				✓
	People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture	✓			✓
	People are supported to have safe, warm sustainable homes		✓	✓	
Learning Barnsley	People have the opportunities for lifelong learning and developing new skills including access to apprenticeships	✓			✓
	Children and young people achieve the best outcomes through improved educational achievement and attainment	✓			✓
	People have access to early help and support	✓	✓	✓	✓
Sustainable Barnsley	People live in great places, are recycling more and wasting less, feel connected and valued in their community.	✓	✓	✓	✓
	Our heritage and green spaces are promoted for all people to enjoy				✓
	Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking				

**Our Council Plan
2021 -2024
GRANTS**

DIAL

Youth
Association
StreetSmart

AGE UK

REDS in the
COMMUNITY

Citizens
Advice
Barnsley

MIND

YMCA
Detached
Youth Work

**Healthy
Barnsley**

People are safe and feel safe



People live independently with good physical and mental health for as long as possible



We have reduced inequalities in health and income across the borough



**Growing
Barnsley**

Business start ups and existing local businesses are supported to grow and attract new investment, providing opportunities

People have a welcoming safe and enjoyable town centre and physical towns as destinations for work, shopping leisure and culture



People are supported to have safe, warm sustainable homes



**Learning
Barnsley**

People have the opportunities for lifelong learning and developing new skills including access to apprenticeships



Children and young people achieve the best outcomes through improved educational achievement and attainment



People have access to early help and support



**Sustainable
Barnsley**

People live in great places, are recycling more and wasting less, feel connected and valued in their community.




Our heritage and green spaces are promoted for all people to enjoy

Fossil fuels are being replaced by affordable and sustainable energy and people are able to enjoy more cycling and walking

Contractual Overview for 2023-2024

Providers appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the Central Area Council.

Service	Priority	Provider	Contract Value (this year)	Contract Dates	Grant / Commission
Advice Drop In			£29,597.00	1 April 2023 - 31 March 2025	2023 Central Wellbeing Fund
My Community, My Life			£40,000.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Thriving Communities			£41,800.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Reds Connects			£15,500.00	1 April 2021 - 31 March 2023 Extended to 31 March 2024	Social Isolation Challenge Fund
Unity Project			£139,876.00	1 April 2023 - 31 March 2025	Central Area Council Commissioned
Detached Youth Work			£12,934.00	1 July 2022 - 30 June 2024	Youth Work Fund
Street Smart			£52,000.00	1 July 2022 - 30 June 2024	Youth Work Fund
Clean and Green			£110,000.00	1 April 2022 - 31 March 2025	Central Area Council Commissioned
Targeted Household Fly - tipping Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Private Rented Housing Support Service			£35,000.00	1 April 2022 - 31 March 2025	Service Level Agreement - CAC Commissioned
Uplift Project			£15,000.00	1 October 2022 - 3 September 2024	Central Wellbeing Fund